



# Resistance Welding Controls

Series Bulletin: Warranty

Date: April 2014 Supercedes: October 2010

## ENTRON LIMITED WARRANTY

**Important: Please read carefully. Our warranty statement provides critical information regarding your ENTRON weld control and subsequent service policy.**

ENTRON Controls, LLC., warrants that all ENTRON control panels, **EXCEPT** Mid-frequency Inverter controls, silicon controlled rectifiers (SCRs), insulated gate bipolar transistors (IGBTs), SCR and IGBT assemblies, circuit breakers, and electro-mechanical contactors, are free of manufacturing defects for a period of **TWO YEARS** from the date of original purchase and, in the event of a manufacturing defect, ENTRON will repair or replace, at its discretion, the defective part without any cost for parts or labor.

All silicon controlled rectifiers, SCR assemblies, IGBT assemblies, circuit breakers, and electro-mechanical contactors in ENTRON control panels are covered by a **limited warranty from the original manufacturer**. If these parts fail because of a manufacturing defect, they will not be repaired or replaced by ENTRON, but will be returned by ENTRON to the original manufacturer in accordance with said manufacturer's warranty.

ENTRON Controls, LLC., warrants that all Mid-frequency Inverter controls are free of manufacturing defects for a period of **ONE YEAR** from the date of original purchase and, in the event of a manufacturing defect, ENTRON will repair or replace, at its discretion, the defective part without any cost for parts or labor.

To obtain repairs or replacement parts under this warranty, the defective part must be returned, prepaid, to ENTRON Controls, LLC., 1402 S. Batesville Road, Greer, South Carolina 29650. Please send your repair to the attention of "Service" with a description of the problem you are experiencing, contact person and phone number.

**EXCLUSIONS: This warranty does not cover damage by accident or misuse, unauthorized repair or modification to any control assembly by the customer.**

**Important Note: The warranty period is considered from date of shipment and is tracked by serial number code.**

**USE OF OUT OF WARRANTY REPAIR SERVICE:** To obtain service for any printed circuit board assembly or welding control after the warranty period, send the assembly or control, prepaid, to ENTRON Controls, LLC., and ENTRON will repair the printed circuit board assembly or control and return it to you without further warranty. Additional service charges will be invoiced at time of shipment.

Thank you for using ENTRON Controls.

**Your ENTRON Controls, LLC., Original Equipment Manufacturers (OEMs), Dealers and Distributors are your first response contact to secure technical assistance on control or welding problems. Should they be unable to assist you, please contact your ENTRON sales representative or the factory directly. Contact the factory at 864-416-0190.**

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